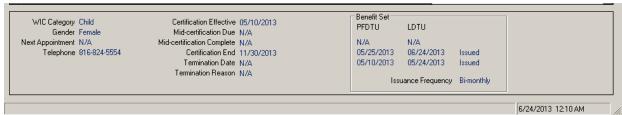
Direct Shipment Scenario #1 - LWP orders a direct shipment of formula to issue for an infant or a child participant along with a full food package at the upcoming appointment.

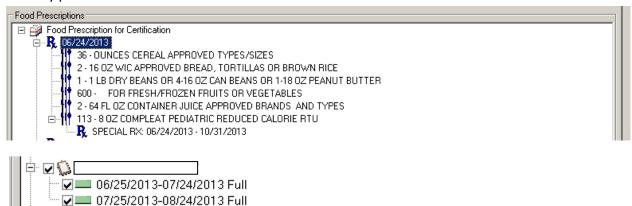
Please note in this scenario, the screen shots are taken from release 2.19 which is in our test environment. Some of the screens may not look like what you will see in July in 2.18 but the functionality is the same.

Let's say that the formula is being ordered today but will not arrive for about 4-5 days. Mom is here and we want to go ahead and pickup checks for the other foods and then she will pick up the formula when it arrives.

This is a child. Today is 6/24/2013. LDTU was 6/24/2013.

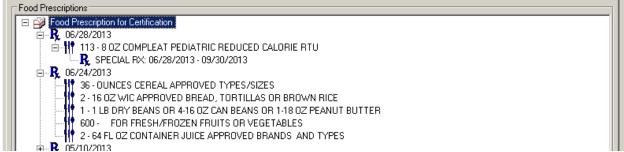


If I go ahead and add the food prescription for today which includes the formula that will be direct shipped and then print – checks for the foods and direct ship for the formula, mom will be signing for what she has not yet received. I don't want to do that in this instance. I need to remove the formula and only print the checks for the other foods.



I print those checks and collect signature from mom.

A food prescription for the formula can be added for 6/28 as that when the formula is expected to arrive. On 6/28 when the formula arrives, the add/replace option will have to be used to replace checks and issue the direct ship formula in the system.



I will check the direct ship this item checkbox and the in stock radio button and then click on finish. Please note: If you are trying to print more than one set of benefits (replacing) in the add/replace window and the formula is marked as direct ship, you will get the next button at the bottom for each month and benefit period to replace. Pay attention to the order area of this window as it will show you the benefit period so you can mark the direct ship accordingly. When you get to the finish option, the "ghost" benefits will print in the system only and not an actual check. This will not show as a double issuance on the participant either.

